



Dear Colleagues,

We realise it has been some time since we have been in touch regarding the current position of AST2020 and would like to rectify this. The reason is we have been, and still are, awaiting responses from the venue and catering company who we had contracts with for AST2020. Unfortunately, they did not respond to our requests for refunds of monies paid to them, and so we are now pursuing them via the legal system, further complicated as we have Scottish and English contracts.

We do understand, and fully share your frustration, at the speed of events and the lack of progress to date. Please be assured both senior executives of IAT and LASA are continuing to work tirelessly to resolve the situation and are focused solely on trying to secure these monies so refunds can be made to you, our exhibitors and delegates.

As you are aware, AST2020 was a one-off event, and was organised by both LASA and the IAT. Without receiving back monies from the parties concerned neither organisation is in a position to refund those who booked to attend AST2020. The money you paid to AST2020 was used to secure the venue, catering, equipment etc. that was required for the meeting to proceed. Some of that money will not be recoverable. This means any refund offered will be a percentage of that originally paid as per the meeting T&Cs.

We are now issuing proceedings against the parties concerned, and we will update you as soon as we have any further updates.

Once again, thank you for your patience and understanding.

For and on behalf of AST2020,



Anne-Marie Farmer  
LASA President



Linda Horan  
IAT CEO/Chair of Council